

FAQs: INCOME TAX CLINIC	
Academic Term	Winter 2027
Program Operations Days	March 15 2027 until April 22 2027
Program Operations Hours	Operations hours/days: Monday to Thursday 10am - 4pm
Question	When Is Income Tax Clinic this year?
Answer	March 15 2027 until April 22 2027 Operations hours/days: Monday to Thursday 10am - 4pm
Question	How do I make an appointment?
Answer	You can book an appointment here: SAGBC Income Tax Clinic Book now
Question	What documents and items do I need to File my income Tax Return
Answer	You can visit our tax clinic page for more information or access your CRA account where you can find some of your tax documents. List of items to have available with you on the day of your appointment: • Social Insurance Number (SIN) or Individual Tax Number (ITN) • Information slips (e.g. T3, T4, T4A, T5, T5013, etc.) • Tuition Slips (T2202: available on StuView) • "Notice of Assessment" from previous income tax return (if not filing for the first-time) • Access your tax information from My CRA Account • Rent receipts or property tax paid in Ontario • Medical Expenses • Donation Receipts (e.g. Endowment Fund) • Records for Moving Expenses Less Common Items: • Tips or Gratuities Earned • Receipts showing enrolment of a child (16 yrs of age or under at beginning of 2025) in fitness or arts extra-curricular activities • Carrying Charges (eg. investment fees, safety deposit box charges) • RRSP Contribution Receipts • Interest on Student Loans • Home Buyer's Amount – let us know if you purchased a new home in 2025.
Question	Will Income tax clinic be in person or virtual?
Answer	Both! This year our Tax Clinic will release regular sessions to get your taxes filed electronically both in person and virtually through Zoom.
Question	I have income taxes from prior years (2024, 2023,2022) can you help me file these tax returns?
Answer	Unfortunately, we can only help you file your current year (2026) income tax return. There are a number of other organizations within Toronto and the GTA who can help you file your prior year's income tax return. A list of these organizations can be found here: https://www.canada.ca/en/revenue-agency/campaigns/free-tax-help.html#atfat
Question	How long is the appointment?
Answer	We allocate an hour for each appointment; however, each appointment may vary depending on your income tax return, the number of tax slips you have, if you have a spouse or common-law partner and/or children, etc. Every individual's income tax situation is very unique; therefore, we need to ensure that we're filing your income tax return properly according to your unique situation. Generally, if you're single and have a simple tax return, your appointment will take no more than 30 minutes. If you have dependents such as a spouse or common-law partner and or children, your appointment may take up to 2 hours. You can certainly help us conduct a smooth and efficient appointment by making sure that you're 100% prepared and have all of your tax information, slips, receipts, etc. ready before the start of your
Question	Can I file my income tax return if I drive for Uber/Lyft/Uber eats; etc.?
Answer	Regrettably, we WILL NOT be able to prepare your income tax return if you are a driver for Uber/Lyft/Uber Eats, etc. because this is considered self-employment/business income and it is extremely complicated to file these types of income tax returns.
Question	What kind of tax returns can you help me file electronically?
Answer	We can file simple tax returns with modest income: Family size Total family income is under... 1 person \$35,000 2 persons \$45,000 3 persons \$47,500 4 persons \$50,000 5 persons \$52,500 More than 5 person \$52,500 plus \$2,500 for each additional person Interest income of less than \$1,000
Question	What are the tax returns that You cannot prepare?
Answer	Regrettably, we will not be able to prepare your income tax return if it involves any of the following: Rental income and expenses Driving for Lyft/Uber/Uber Eats, etc. Business income and expenses (e.g. including self-employment income) Disposition of marketable securities (e.g. Capital Gains/Losses on sales of shares) Employment expenses (e.g. Form T2200 signed by your employer) Bankruptcy Deceased individuals Interest Income over \$1000 Foreign Property (T1135)
Question	Who are the individuals helping me file my income tax return?
Answer	The individuals who will be helping you file your income tax returns are also GBC students. These individuals have kindly dedicated their time to volunteer (UNPAID) for the income tax clinic because they simply want to help their fellow GBC students file their income tax for FREE. Please remember to be kind, patient, and respectful towards them. All students of George Brown College are responsible for conducting themselves in a manner which maintains a safe and respectful learning and working environment and are responsible for avoiding behaviours which violate the College's Code of Student Behaviour and Community Standards policy. George Brown College has zero tolerance for negative behaviours.
Question	When can I expect to receive my Income tax refund?
Answer	After we successfully submit your income tax return online, it may take about 2 weeks for Canada Revenue Agency to send your refund.
Question	What is a "Notice of Assessment"?
Answer	Your notice of assessment is an evaluation of your tax return that the Canada Revenue sends you every year after you file your tax return. Please visit the Canada Revenue Agency website to learn more about notice of assessment.
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