

About Express Care Online & Virtual Clinic

Your onsite Virtual Clinic allows you to connect with a clinician for comprehensive, high-quality remote physical exams, reducing the need for in-person visits.

Approved by Health Canada, this innovative technology is easy-to-use and lets your virtual clinician capture in real-time:

- High-quality sounds from your heart, lungs, and abdomen
- Your heart rate and temperature
- Live images of your inner ears, throat, and skin

Your clinician can accurately diagnose hundreds of conditions using TytoHome, including but not limited to:



Ear infection



Fever and/or chills



Congestion and/or runny nose



Rash



Cough/wheezing



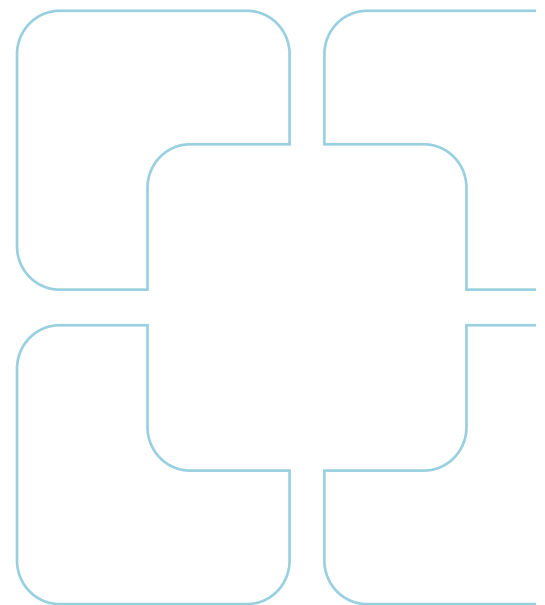
Abdominal pain

Questions?

1.844.338.3355
expresscarecanada@ccf.org

Express Care Online & Virtual Clinic

Quick Start Guide



Step 1: Set up your account

1. Download the App

Scan the QR code below to download the Express Care Online app or visit expresscareonline.ca.

2. Create Your Account

Select **Register** and complete the required fields. In the **Service Key** field, enter the unique service key provided by your organization or benefits provider.

Domestic students, enter: DOMSAGBC
International students, enter: INTSAGBC



Scan the QR code to
download the app
and access care.



Step 2: Get care at your Virtual Clinic

1. Book Your Appointment

Log in to your Express Care Online account and book either the next available appointment or choose a date and time that works best for you.

2. Visit Your Virtual Clinic

At the time of your appointment, go to your onsite Virtual Clinic and sign in at the TytoClinic station. Follow the instructions in the clinic to connect with your clinician and get a guided exam with your clinician using the Tyto devices.

3. Get Care

Your clinician will review your assessment and provide medical advice, treatment recommendations, prescriptions, referrals, or next steps as appropriate.

4. Sanitize and Recharge

After your exam, follow the instructions posted in the clinic to clean the Tyto device. Once sanitized, return it to the charging station.

For Technical Support:

1.844.338.3355 or expresscarecanada@ccf.org
