

FAQS: Health Benefits Program  
OHIP alternative plan-International Students

Academic Term	<u>Spring 2023</u>
Program Operations Days	<u>Mondays to Thursdays</u>
Program Operations Hours	<u>10 am to 4 pm</u>

Question	What do I have to do when I need to make a medical visit?
Answer	<p>For non-urgent medical conditions, visit a clinic to avoid long wait times.            Before you go, always call the facility to check if you need an appointment.            Contact Morcare at 416-216-5735 / 1-888-985-1552 to connect to Intrepid 24/7 to facilitate your access to a provider            Bring your wallet card, claim form and student ID to avoid paying up front once Intrepid 24/7 sets up your visit. NOTE – Coverage is up to the benefit maximum. Other fees or costs may apply to you.            For a medical emergency, contact Emergency Assistance.            If your condition is life threatening, visit a hospital emergency room or call 911</p>

Question	How do I claim using your OHIP Alternative Plan?
Answer	<p>These claims must be submitted by email or mail .            Your Group Policy Number is: 100011335            Provider: Special Markets Solutions            Your certificate number is the last 7 digits of your student ID.            You can download your claim forms at <a href="http://www.wespeakstudent.com">www.wespeakstudent.com</a>            Please ensure that if you pay any expenses yourself, you obtain original receipts and email or mail complete forms to the address on the form.</p>

Question	Can I cancel my insurance if I don't want it?
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Answer

No, you cannot cancel your health insurance plan unless you are under a federal or provincial plan or studying outside Canada as it is a mandatory fee that is included in your tuition fee.

If you are under a federal or provincial plan, such as OHIP or studying outside Canada, please contact a Student Association of George Brown College office.