

FAQS: Health Benefits Program  
Extended Health and Dental Plans  
Internaitonal students in Post Secondary program

Academic Term	<u>Spring2023</u>
Program Operations Days	<u>Mondays to Thursdays</u>
Program Operations Hours	<u>10 am to 4 pm</u>

Question	Is acupuncture covered under the plan?
Answer	No, unfortunately acupuncture is not covered under your plan.

Question	Are orthodontics covered under the plan?
Answer	No, unfortunately orthodontics is not covered under your plan.

Question	Are contraceptives or “birth control” covered under the plan?
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Answer	Yes. Please check <a href="http://wespeakstudent.com">wespeakstudent.com</a> for more details.

Question	Are naturopaths covered under the plan?
Answer	Yes, naturopaths are covered under your plan.

Question	Is massage therapy covered under the insurance plan?
Answer	Yes, massage therapy is covered under the plan. Please note that you must obtain a doctor's note from your family doctor stating that you require massage therapy otherwise it will not be covered under the plan.

Question	How do I find out if a particular medication is covered?
Answer	Please go to <a href="http://wespeakstudent.com">wespeakstudent.com</a> and click on the "check drug coverage" button for more information or call We Speak Student at (416) 216-5735 or Toll Free: 1-888-985-1552 have the medication DIN# (your doctor or pharmacist can provide you with this number).

Question	When does my coverage end?
Answer	Regardless of being a September or January start student, your coverage ends on August 31 or upon your withdrawal from the program.

Question	Am I covered if I'm traveling outside Canada?
Answer	Emergency Out-of-Province coverage and assistance is provided by AIG Insurance Company of Canada, under the policy number: SRG9426406. For international students, you are not covered under Emergency Out of Province coverage when you travel your home country.